

Tiqy.com Terms and Conditions

1. Acceptance

Tiqy.com is a registered trademark owned by Fayon Limited. This is an agreement between Fayon Limited, a company incorporated in Ireland with company number 495725 whose registered office is at Ashbourne, Loreto Park, Douglas, Co. Cork, Ireland (“we”, “us” and “our”), the owner and operator of this website (“The Website”) which facilitates the making of payments in order to secure bookings made with third party booking agents and you as the user of The Website.

These terms are intended to be governed by the laws of Ireland. Any person accessing this web site from any other location is responsible for compliance with any applicable local laws.

By using The Website, you acknowledge and agree to be bound by these Terms of Use, as updated from time to time and our Privacy Policy. If you do not agree to any of these terms, you may not use the Website.

These terms and conditions relate to the use of The Website and the reservations or bookings made through The Website. These terms and conditions also relate to any communication through email, phone call or instant messaging application regarding your reservations or information seen on this website. Regarding the execution of your reservation, tours or activities, there are additional terms and conditions from the booking agent or tour operator, which also need to be adhered to.

2. Accuracy of Information

We will take reasonable care to ensure the accuracy of information and materials included on this website. However, subject to that obligation, we do not give any warranty whatsoever as to the accuracy of such information and materials and shall not be liable for any loss or damage arising from their use. We shall not be liable for any amendments made to the information by any unauthorised third party.

3. Refunds

As the payment processor for your booking agent or tour operator, we are not directly liable for any refunds which may be due to you. For all queries relating to refunds, please contact your booking agent directly or tour operator directly. If the booking agent or tour operator instructs Us to issue a refund back to your card, then we can proceed with a refund, but not in any other situation.

4. Issues with Booking Agent and Third Party

We accept no liability for any act or omission on the part of your booking agent, tour operator or any other party involved in providing the goods and/or services purchased by you as part of your booking. If you have a complaint regarding your booking, please contact your booking agent or tour operator directly.

5. Intellectual Property

All brand names, product and service names and titles used on this web site are trademarks and trade names of their respective owners. No permission is given by Fayon Limited for their use by any person accessing this web site and such use may constitute an infringement of the relevant owner's rights.

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6. Security

Unauthorised attempts to upload information or change information on this web site are illegal and strictly prohibited.

7. Links

The Website includes links to third party web sites. These links are provided for convenience only and do not signify that Fayon Limited endorses the content of such web sites. By clicking on a third-party link, you will leave The Website. Please be aware that Privacy and Security policies may differ from those in effect on this website.